

# STONE CARE GUIDE

Engineered stone and porcelain are durable, non-porous surfaces designed for everyday living and do not require sealing or polishing. To maintain the appearance of your benchtop, always clean gently — using less product generally delivers better results.

## Everyday Cleaning

- Clean up spills as they occur
- Use warm water with a pH-neutral dish detergent and a soft, clean cloth
- Wipe clean and dry with a microfibre cloth to prevent streaking

## What to Avoid

- Concentrated rubbing or hard scrubbing in one area
- Bleach or harsh chemical cleaners
- Abrasive pads, powders, or aggressive scrubbing
- Strong solvents or oven cleaners
- Allowing cleaning products to sit or dry on the surface

Using minimal cleaning products will help preserve the surface's natural finish and shine. Overuse of these products, or using dirty cloths, can cause residue build-up over time. Stronger cleaning methods should only be used occasionally and with care, ensuring they are thoroughly rinsed off and the surface is dried afterwards.

## General Benchtop Maintenance

Your benchtop will look its best with simple everyday care including regular cleaning of silicone areas around the sink.

## **Heat Resistance**

While engineered stone and porcelain offer excellent heat resistance, sudden or rapid temperature changes may damage your benchtop.

Do not place hot pots, pans, or cooking appliances directly onto the surface, as this may cause thermal shock. As a general rule: if it is too hot to comfortably touch, it is too hot for your benchtop.

Porcelain benchtops are generally designed to withstand higher temperatures, depending on the manufacturer. Please refer to the specific stone manufacturer's website for detailed product information.

## **Impact & Scratch Resistance**

While extremely durable, no benchtop is indestructible and all surfaces should be treated with care.

## **What to Avoid**

- Sitting, standing, or climbing on your benchtop
- Cutting food directly on the benchtop surface
- Knocking, bumping, or dropping heavy items onto the surface

In the unfortunate event your benchtop sustains a chip, repairs are possible through a professional repair specialist.

Please note: chips or damage occurring after installation are not covered under warranty.

**Further information including links to individual stone manufacturers' care, maintenance, and warranty details can be found on our website. We hope you enjoy your new benchtop.**

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[www.e-stone.co.nz](http://www.e-stone.co.nz)

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