

## Natural Stone Fabrication, Viewing & Batch Disclaimer

Natural stone is a product of nature and contains inherent variations in colour, veining, movement, shading, texture, and mineral composition. These characteristics are not defects but part of the stone's natural beauty. Each slab is unique and may vary from samples, photographs, showroom displays, and previous projects.

### Client Slab Viewing & Approval

Due to this natural variation, **clients are strongly encouraged to personally view and approve their selected slabs prior to fabrication.**

If the client chooses not to view the stone, they accept full responsibility for the final appearance once fabricated and installed.

By proceeding without slab approval, the client acknowledges that:

- Samples, images, and displays are indicative only.
- Final colour, veining, tone, and pattern direction cannot be guaranteed.
- No claims, replacements, or re-fabrication will be accepted based on appearance.

Where slab viewing is offered and declined, fabrication proceeds entirely at the client's risk.

### Batch, Stock & Replacement Risk

Where slabs are selected or reserved in advance, the client acknowledges that natural stone is supplied in batches. **Replacement slabs may not match the original stone** in colour, veining, or movement.

In the event of breakage, damage, fabrication error, or transport loss, exact batch matching cannot be guaranteed. Any replacement material may differ from the original and will be deemed acceptable within natural stone tolerances. This risk is inherent and is not grounds for cancellation, rejection, or refund.

### Fabrication & Material Acknowledgement

- **Cut Direction & Layout:** Veining and pattern placement are influenced by slab size, joins, and fabrication requirements. Exact pattern replication cannot be guaranteed.
- **Features:** Veins, fissures, resin fills, surface irregularities, and inclusions are natural characteristics and not grounds for rejection.
- **Colour & Finish Changes:** Stone may change over time due to light, moisture, heat, and cleaning products.
- **Sealing & Maintenance:** Natural stone requires sealing and ongoing care. Etching, staining, scratching, or dulling may occur if not properly maintained.
- **Repairs:** Structural fills or repairs may remain visible and are considered acceptable within industry tolerances.

Once stone is fabricated, cut, or installed, **no claims can be accepted for natural variation, batch differences, or inherent material characteristics.**